



EXCITING Fiber News from TCA!

The Community Agency (TCA), your local city owned telecommunications provider, has been working on a **NEW fiber optic network in O'Brien County**. This network will replace how you currently receive TCA services. Every home and business with active service will be upgraded or have access to a direct fiber connection. The staff at TCA is undertaking most of the construction process.

Now begins the process of burying the drop conduits (small tubes that later will carry the fiber to each address). If there are any special requirements or lines buried in your yard like sprinkler systems or electric lines going to a garage, shed or post that we need to be aware of, please indicate below. As fiber is installed in each area, TCA's hope is that it is done in a manner that respects your property. We recognize that it is never ideal for someone to work on your property. We truly appreciate your patience and understanding.

Once the conduit is buried, we will begin preparing your home for fiber. This includes installing a small enclosure on the exterior of your home, removing the existing TCA boxes and possibly running new interior wires. Since each and every home is unique, we will work closely with each homeowner during this process. Your satisfaction is extremely important to us. Our goal is to offer what our citizens need with any future phone, HD cable, high speed Internet and other Smart Home services.

Please don't hesitate to give us a call with any questions. We would love to help with any concerns you may have. Again, we truly appreciate your patience with us throughout this journey.

Below is a form that we will need to have returned to City Hall or the TCA Office as soon as possible so that we can proceed with the fiber construction. This replacement service line is no cost to you. TCA will be disconnecting from the current old system you are on so you will need a new service line.

Fiber Service Line Permission Form

In order to provide you with fiber to the home service, we ask that you complete this form and return it to TCA or to City Hall as soon as possible. **Thank you!**

I, the undersigned, grant The Community Agency permission to install a fiber optic service line from the right-of-way/easement to my house or place of business. I also grant TCA permission to install a box for termination of their cables on my house or place of business. By signing below, it does not obligate me to take TCA's service. There is no cost to me for putting in the new service line.

Please Fill Out The Following Form & Return It To TCA or Your City Hall ASAP.

Address: _____

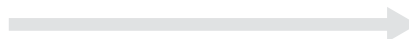
Home Phone # _____ Other Contact #: _____

I am a renter. My landlord is: _____ Landlord Phone Number: _____

Yes, there are electrical lines extending from my house to another building. Yes, I do have a sprinkler system in my yard.

Sign Full Name: _____ Print Full Name: _____

Please return to TCA



OR Drop Off At City Hall In Your Area

Mail: PO Box 489
Sanborn, IA 51248

Fax: 712-930-5595
Email: tca@tcaexpressnet

Hartley • Paullina • Primghar • Sanborn